

Below is an explanation of each of the changes as it will be provided to your clients. A reference to 'you' or 'your' means 'your clients'.

Super Series: Key changes to the way you use the products

Below is a summary of the key changes in the new disclosure documents¹ which may impact the way you use Netwealth's products. You should obtain and read the disclosure documents for the full details. The disclosure documents are available from the 'Forms and documents' section on our website.

Introduction of minimum balance requirements

We have introduced minimum account balance requirements to help us meet new regulatory obligations in relation to fees on small account balances. If you request a partial withdrawal in the form of a lump sum benefit payment or a transfer within the Fund, we may require that you retain at least \$10,000 in your account or that you close your account. If you instruct us to rollover some of your benefit to another superannuation fund, we may refuse to process an instruction that takes your account balance below \$6,000 unless you withdraw the full amount and close your account.

Communications via SMS

From time to time it will be necessary for us to confirm certain transactions or changes to your account with you. For your convenience we have introduced confirmation messages sent to your mobile phone. We may seek your authority or confirmation of certain transactions using SMS mobile phone messages, and you may be asked to provide your mobile phone number for use in relation to these transactions.

Additional services and fees

We have introduced some new services, and if you decide to use them an additional transaction fee may apply at that time. The following fees will apply from **22 August 2019**. These transaction fees will only apply if you choose to use the relevant transactions or services.

Type of transaction cost	Description
Real Time Gross Settlement ('RTGS') fee	You may ask us to pay withdrawal proceeds to your nominated bank account on the same day using RTGS. A \$50.00 fee is charged to your account when you instruct us to pay withdrawal proceeds using RTGS.
International payments fee	You may ask us to pay withdrawals to an overseas bank account. A \$50.00 fee is charged to your

¹ The disclosure documents are the PDS for Russell Investments Super Series and incorporated documents.

Type of transaction cost

Description

account when you instruct us to pay withdrawal proceeds to an international bank account.

New external complaints body

Due to regulatory changes the Superannuation Complaints Tribunal has been replaced with the Australian Financial Complaints Authority ('**AFCA**'). If you have a complaint about our service and it has not been satisfactorily dealt with, you may be able to refer your complaint to AFCA free of charge.

Changes to superannuation regulations

Over the past few months the government has announced a range of changes to superannuation regulations. Some of the key changes covered in the new disclosure documents are:

- introduction of a one-year exemption from the contributions work test for those aged over 65 with a super balance under \$300,000;
- introduction of additional requirements for superannuation funds to pay small and inactive accounts to the Commissioner;
- introduction of fee caps on small superannuation accounts, where fees are capped at 3% of the account balance for accounts with a balance of less than \$6,000 at the end of the financial year;
- removal of all exit fees from superannuation funds; and
- amendments under which a reversionary pensioner is no longer required to meet a condition of release for the death benefit income stream to continue to be paid to them.

Other changes included in the new disclosure documents

Product updates

Netwealth provides new and improved functionality on an ongoing basis to ensure we continue to meet the needs of our clients. Ongoing changes to the product are published in the 'Product Disclosure Updates' section on our website.

The following enhancements and changes have previously been updated on our website and are now incorporated in the new disclosure documents:

- Introduction of the First Home Super Saver Scheme
- Introduction of downsizing contributions into superannuation
- Introduction of 'cash settings' functionality to provide greater flexibility in managing and investing from your cash account
- Restrictions on investment by European residents as a result of European privacy laws.

Changes to the way we present our Investment Menu

The Accessible Managed Funds Menu has been replaced with a new '**Investment Menu**'. Information about each of the investment options available in Russell Investments Super Series is contained in the Investment Menu in the 'Forms and documents' section of our website, or free-of-charge upon request by contacting us.

Consolidation of the disclosure documents

We have consolidated the Netwealth Superannuation Master Fund Information Guides as summarised below:

- Information Guide 2c, Information Guide 3c and Information Guide 4 have been consolidated into one new guide called '**Information Guide 1c: Operating your Russell Investments Super Series account**'.
- Information Guide 5 to Information Guide 12 have been consolidated into one new guide called '**Information Guide 2: Additional Information about Superannuation**'.