

# The Emerging Affluent

Evolving your value proposition  
with Netwealth



January 2021

netwealth

# The Emerging Affluent



Population

**1.2**  
million

Household  
wealth



**\$2.2**  
trillion

Advice  
Propensity



**52%**  
to seek advice

# The Emerging Affluent

The Emerging Affluent has by far the highest average household income

Average household income

Emerging Affluent

\$202,124

Emerging Mass

\$84,226

Established Affluent

\$122,193

Established Mass

\$70,156

Emerging Affluents have the second largest investment portfolios on average

Average household investment portfolio

Emerging Affluent

\$285,545

Emerging Mass

\$31,804

Established Affluent

\$442,864

Established Mass

\$26,841

Emerging and Established Affluent groups have high and similar property values

Average residential property value

Emerging Affluent

\$1,024,882

Emerging Mass

\$522,934

Established Affluent

\$962,469

Established Mass

\$556,751

Emerging Affluents have significantly more super than their similar aged peer group, the Emerging Mass

Average household superannuation

Emerging Affluent

\$229,150

Emerging Mass

\$90,331

Established Affluent

\$412,582

Established Mass

\$124,117

Average age for the Emerging Affluent is 37 years old

Average age profile in years

Emerging Affluent

37 years old

Emerging Mass

37 years old

Established Affluent

60 years old

Established Mass

61 years old

The Emerging Affluent are mainly Gen Y

Emerging Affluent by generation band

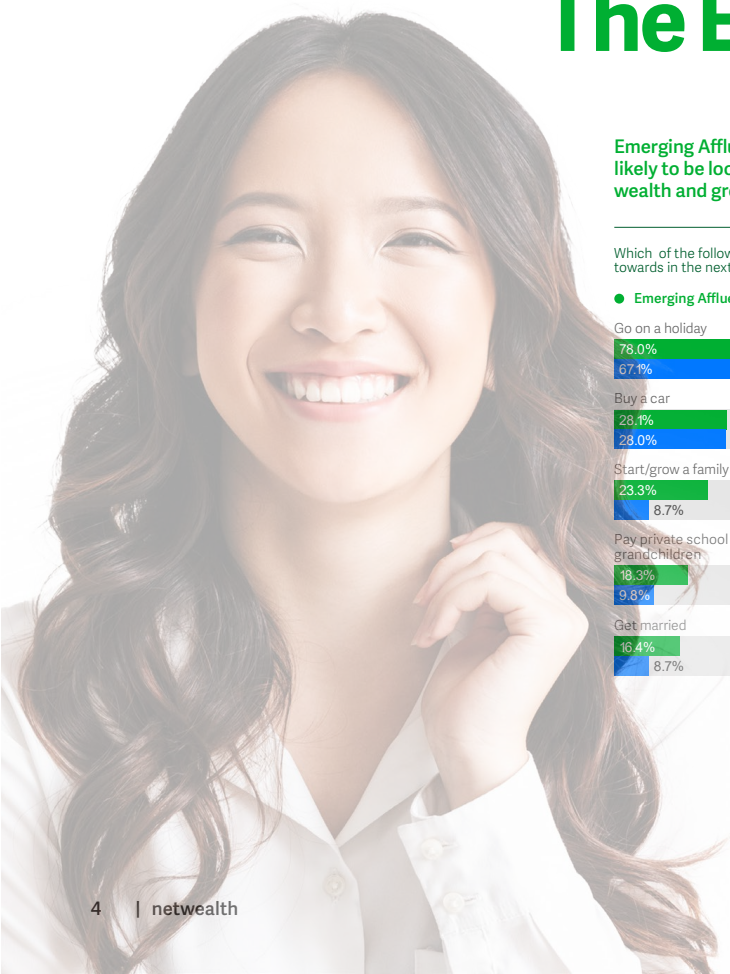
Generation Y (30-40 years old)

72.5%

Generation X (41-54 years old)

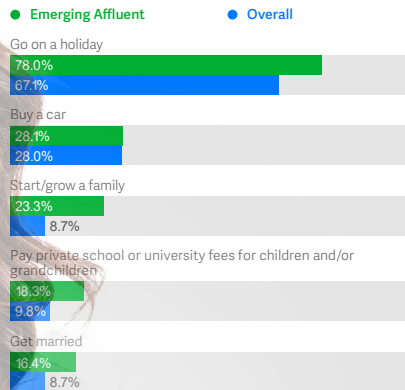
27.5%

# The Emerging Affluent



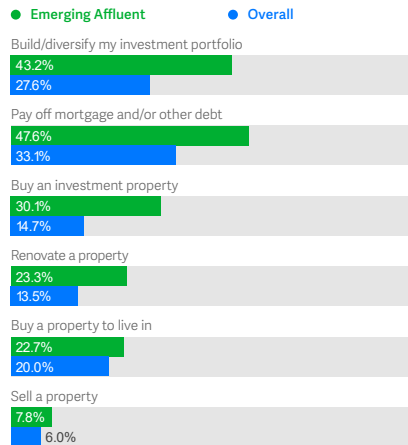
Emerging Affluents are younger and are more likely to be looking to take advantage of their wealth and grow their families

Which of the following financial goals are you actively working towards in the next three years?



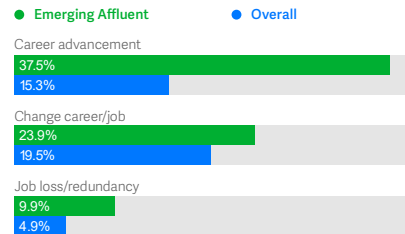
Emerging Affluents are focused on improving their wealth position through investing and reducing their debt

Which of the following financial goals are you actively working towards in the next three years?



Many Emergent Affluents have recently gone through, or expect to go through, career advancement or career changes

Which of the following life events are you expecting/preparing for in the next three years?



**How Netwealth  
can help you capitalise  
on this opportunity**



# Your whole of wealth solution for Emerging Affluent clients and your business

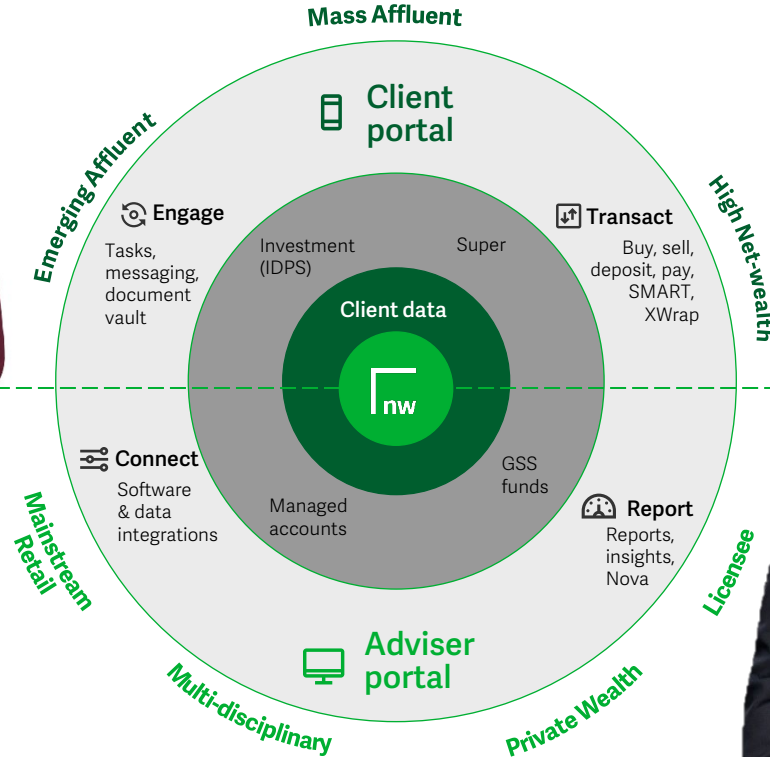
Provide your clients with a customised experience delivered at scale.

Netwealth's single ecosystem combines an integrated client and adviser portal with online tools to help you streamline your business.

With customer data at the core, Netwealth is well placed to help you improve efficiencies and deliver the "Silicon Valley" experience expected by today's Emerging Affluents.



Investors



Wealth professionals



# Transact

Using Netwealth, you and your Emerging Affluent clients will have access to a wide range of transaction capabilities to manage their super and investment portfolios.

- Buy, sell & monitor a range of assets, supported by sophisticated execution tools and processes.
- Make payments, transfers and deposits.
- Automate CGT outcomes with tax optimisation tools.
- Schedule ongoing cash management including regular payment, dollar cost averaging, re-investment and Auto sell down options.
- Scale with sophisticated rebalancing and ROA capabilities to manage multiple client portfolios. [Watch video to learn more>](#)

**One platform supporting all the various needs of your Emerging Affluent client's investment needs**

With Accelerator Plus, you can build a super or investment portfolio with access to ASX and international listed securities, managed funds, managed accounts, term deposits, and annuities.

- Invest in global companies that tech-savvy clients have grown up with like Apple, Alphabet, and Amazon.
- Invest positively with a range of ethically responsible ETFs and managed funds.

With Accelerator Core, build a cost-effective portfolio using Netwealth Global Specialist Series (GSS) managed funds & Managed Models.

**Support these younger Emerging Affluents and the insurance needs with insurance from large providers**

Protect your Emerging Affluent clients with our Group insurance or use LifeWrap to provide retail insurance policies that can be organised via Netwealth's Platform.

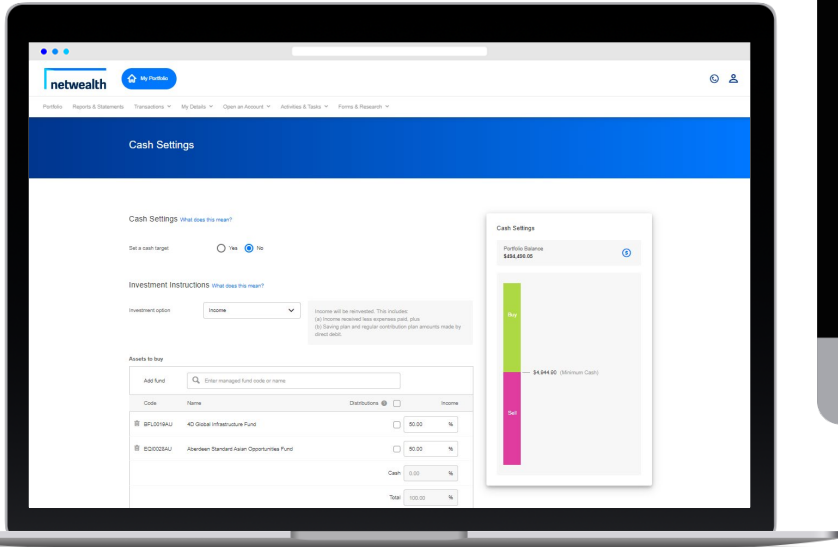
- Netwealth's Group provides Life, TPD and Salary Continuance cover with takeover terms available.
- Link retail insurance policies from AIA, TAL and Zurich and let Netwealth manage your client's premiums payment.



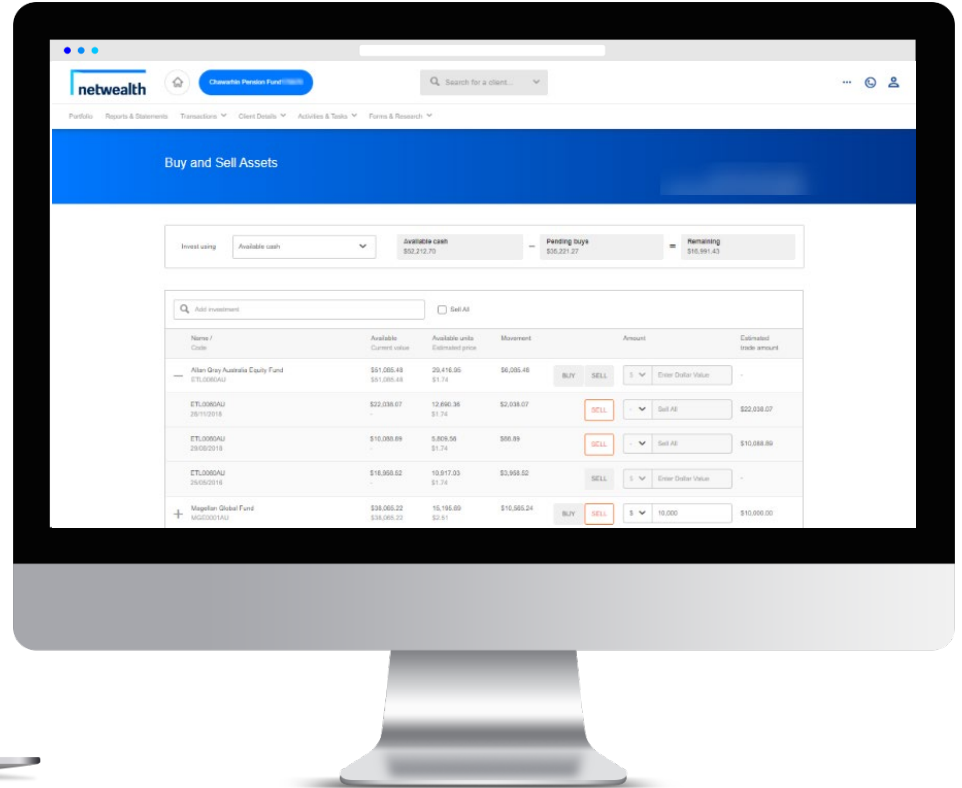
TAL



# Manage super and investment portfolios with sophisticated, yet easy to use tools



[Click to learn more>](#)



[Click to learn more>](#)

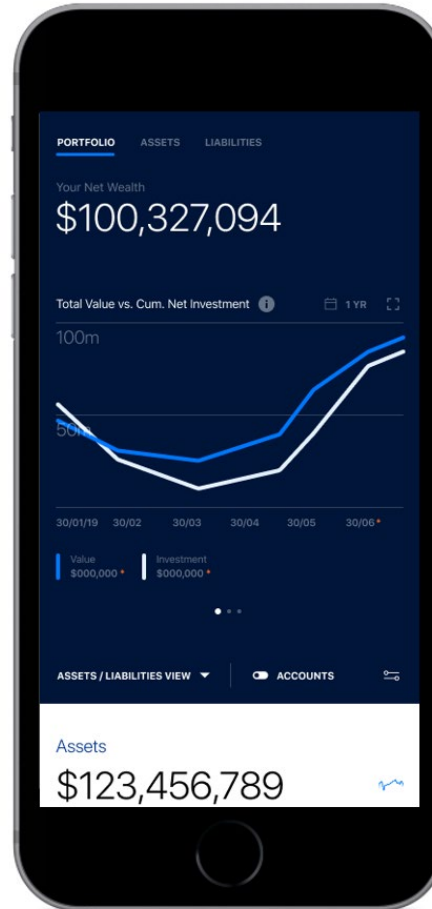


# Engage

Give your Emerging Affluents a feature rich online experience expected by today's tech-savvy individuals.

- Award-winning online and mobile portal\*
- Intuitive dashboards with consolidated and customisable views across multiple accounts.
- Extensive range of portfolio reports, quick charts and statements.
- Enhanced security, with 2 factor authentication, SMS verification codes for payments, fraud detection and more.
- White labelled reporting and website options available

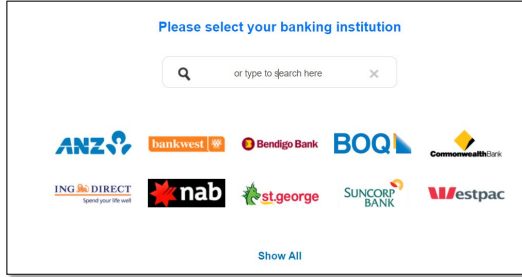
\* Investment Trends: December Platform Competitive Analysis and Benchmarking Report, 2016-2020



**Coming soon: An entirely new client experience**

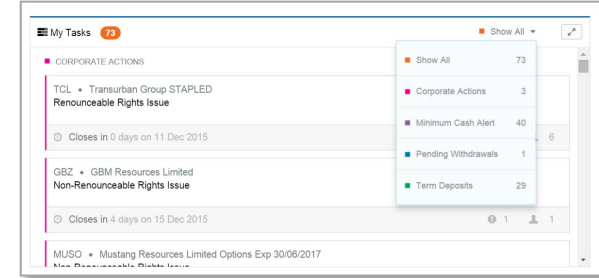
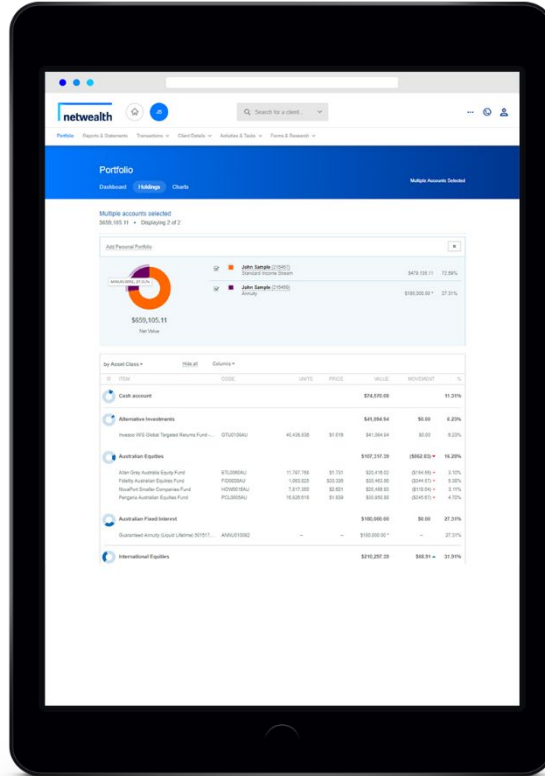
Our latest innovation is the upcoming enhancements to our client portal, with a mobile-first app and a breadth of features spanning beyond portfolio management.

# Award-winning online and mobile client portal



## Data feeds from financial institutions

In addition to 170 banks and credit unions, we now also have super funds, credit unions, broking accounts and super funds.



## My Task Alerts

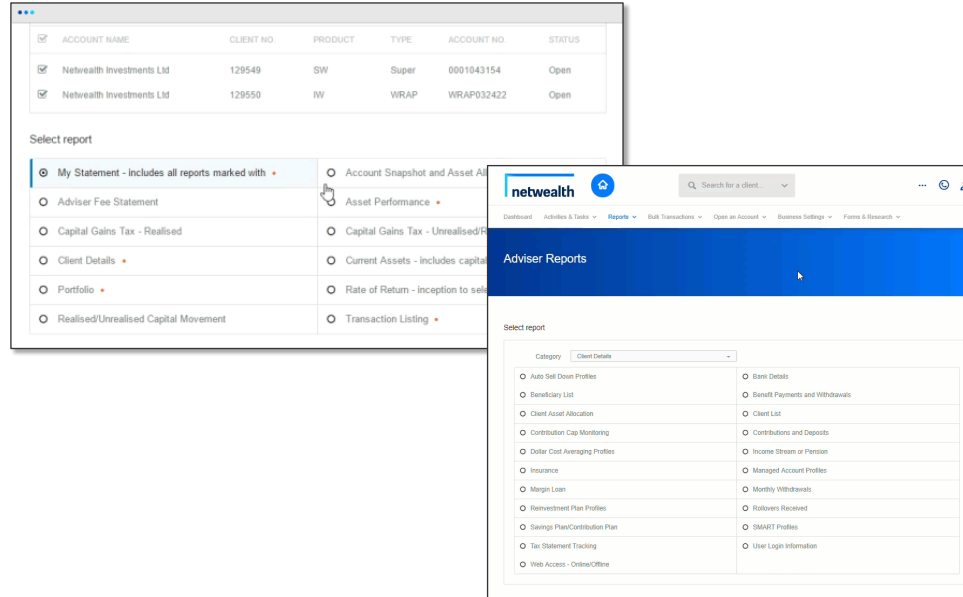
You and your clients can track the progress of a range of activities, like rollovers, withdrawals and corporates actions. Clients can approve adviser initiated tasks, like RoAs and fee proposals, online.

# Report

With Netwealth you and your Emerging Affluent clients will have access to unapparelled reporting and analysis tools.

- Run a range of business focused reports to assist in the efficient operation of your business
- View consolidated client reporting across multiple accounts.
- Gain “Whole of wealth” views with external bank, super and share trading account data feeds.
- Visualise strategies and outcomes with a range of detailed and summary reports.

Reduce time spent with client reporting using our comprehensive suite of chart-based reports, that consolidate account information and can be white-labelled.



The screenshot displays the Netwealth reporting interface. At the top, there is a table with columns for ACCOUNT NAME, CLIENT NO., PRODUCT, TYPE, ACCOUNT NO., and STATUS. Two rows are visible, both for Netwealth Investments Ltd. Below the table is a 'Select report' section with a list of report options. A search bar is visible at the top right of the interface.

ACCOUNT NAME	CLIENT NO.	PRODUCT	TYPE	ACCOUNT NO.	STATUS
Netwealth Investments Ltd	129549	SW	Super	0001043154	Open
Netwealth Investments Ltd	129550	IW	WRAP	WRAP032422	Open

Select report

- My Statement - includes all reports marked with \*
- Adviser Fee Statement
- Capital Gains Tax - Realised
- Client Details
- Portfolio
- Realised/Unrealised Capital Movement
- Account Snapshot and Asset Allocation
- Asset Performance
- Capital Gains Tax - Unrealised
- Current Assets - includes capital
- Rate of Return - inception to sel
- Transaction Listing

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Search for a client

Dashboard | Activities & Tasks | Reports | Bulk Transactions | Open an Account | Business Settings | Forms & Research

### Adviser Reports

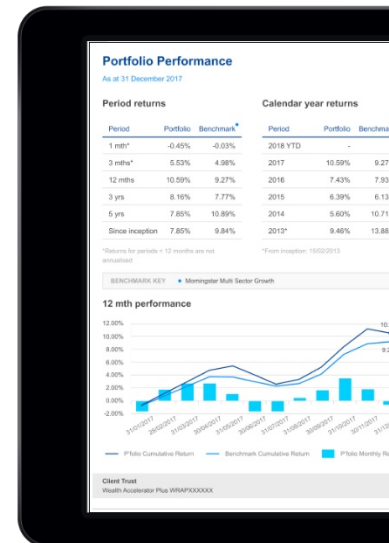
Select report

Category: Client Details

- Auto Sell Down Profiles
- Beneficiary List
- Client Asset Allocation
- Contribution Cap Monitoring
- Dollar Cost Averaging Profiles
- Insurance
- Margin Loan
- Reinvestment Plan Profiles
- Savings Plan/Contribution Plan
- Tax Statement Tracking
- Web Access - Online/Office
- Bank Details
- Benefit Payments and Withdrawals
- Client List
- Contributions and Deposits
- Income Stream or Pension
- Managed Account Profiles
- Monthly Withdrawals
- Rollovers Received
- SMART Profiles
- User Login Information

# Visualise strategies and outcomes with a range of detailed and summary reports

Sales	Close value	Change	Income	Return \$	Return %	Credits
-	406,138.86	-	9,940.63	8,940.63	-	-
-	<b>406,138.86</b>	-	<b>9,940.63</b>	<b>8,940.63</b>	-	-
-	155,540.00	-44,460.00	-	-44,460.00	-11.33 *	-
-106,240.12	-	24,358.43	4,674.93	20,683.36	20.59 *	-
-	31,405.58	-105,140.42	-	-105,140.42	-49.51 *	-
-3,848.40	-	610.72	114.46	725.17	21.82 *	-
-34,922.42	-	3,182.08	5,042.02	4,224.10	17.71 *	-
-	50,456.27	1,495.04	-	1,495.04	3.05 *	-
-	20,627.85	5,449.21	1,659.08	7,148.29	14.69 *	-
-	30,546.46	-9,956.57	-	-9,956.57	-3.72 *	-
-	112,500.00	-	-	-	0.00 *	-
-	273,634.85	23,634.85	-	23,634.85	9.45 *	-
-	285,215.00	31,465.00	-	31,465.00	12.40 *	-
-232,891.58	-	4,123.44	6,318.86	13,442.30	3.05 *	-
<b>-487,892.82</b>	<b>1,481,028.03</b>	<b>-65,241.22</b>	<b>18,809.34</b>	<b>-48,431.88</b>	-	-
-	160,282.08	-83,489.25	8,904.56	-74,575.69	-25.93 *	3,816.24
-548,000.00	-	-18,000.00	-	-18,000.00	-3.18 *	-
4,055,695.19	25,320,340.08	22,294,290.22	-	22,294,290.22	-	-
-62,816.00	187,972.84	25,311.87	7,051.39	36,362.28	15.08 *	1,733.78
-243,792.33	-	43,762.45	8,964.56	52,687.01	27.52 *	3,816.25
-54,695.03	-	868.18	1,961.94	2,530.12	3.98 *	-



# Connect

Netwealth's open architecture approach to software development provides support for multiple integration options with a wide selection of apps, software and data sources.

- Automatic daily data feeds containing client account, holding and transaction information.
- Straight through Netwealth application process directly from Iress.
- Data integration with SMSF accounting software, including BGL and Class, to help your clients reduce fees and complexity at tax time.



# Netwealth's strategy is to deliver



## Best-in-class technology

Market leading, home grown platform, agile and tailored to client needs



## Best-in-class service

Award winning, nimble and highly responsive – ‘we make our clients look good’



## Insights that matter

Provide deep insights to our clients and spot change that matters

# Netwealth is a value driven business

## See Wealth Differently

- Our purpose is to enable people to see wealth differently and discover a brighter future. At Netwealth we pride ourselves on living and breathing a set of shared values, impacting the way we work, communicate and live. [Watch the view to learn more about Netwealth's values >](#)
- We are a company that cares about the community and supports local organisations. In schools with Banqer, we support financial literacy, also helping younger Australians to see wealth differently. [Learn more >](#)



# Netwealth is agile and committed to grow with you

A well capitalised partner that understands your needs and continues to invest in products and services

**We support your business with a multi-tier customer service framework**

- 1** Key Account & Distribution Managers who are there to offer you total business support.
- 2** Training & Relationship Managers (TRM) who you can rely on for educating and training your staff.
- 3** Adviser Support Officers who are our Australian located email and phone-based team to help you with all of your support questions.
- 4** Technical Services Consultants who can answer your technical and legislation questions.

**We have been ranked number #1 for customer satisfaction for eight consecutive years\***



2020 Planner  
Technology Report

Overall Satisfaction:  
**Platform**

Netwealth

\* Investment Trends Planner Technology Report  
2013-2020

**Work with a business that is 100% dedicated to building the best wealth management platform for you and your HNW clients.**



100+ IT staff dedicated to platform development, accounting for ~25% of headcount expenses.



We rely on an agile development methodology, with scrum teams dedicated to platform feature development.



We release major and minor enhancements to the platform every 2 weeks.



We continually refresh our legacy technology to ensure we use the most modern tech to maintain our 'tech-stack'.



# Disclaimer

The information in this presentation is general in nature. Any financial advice it contains is general advice only and has been prepared without taking into account the objectives, financial situation or needs of any particular person. The website content is not intended to be a substitute for professional advice, so before you act on it you should determine its appropriateness having regard to your particular objectives, financial situation and needs, and seek any professional advice you require. Before deciding whether to acquire, dispose of or hold an investment in a Netwealth product, you should obtain and consider the relevant disclosure document. Past performance of a product is not a reliable indicator of future performance.

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