

Shareholder Communication Statement

Updated 29 September 2021

1. Document overview

The Shareholder Communications Statement (**the Statement**) sets out the objectives for Netwealth Group Limited (**Netwealth**) when communicating with shareholders. As a publicly listed company, Netwealth has obligations under the Corporations Act 2001 (Cth) and the Listing Rules of the ASX Limited (**ASX**) to keep the market fully informed of all information which may have or could be expected to have a material effect on the price or value of its securities.

Netwealth aims to communicate concisely, accurately and in plain language with its shareholders, and to be open and transparent (in the bounds of the ASX requirements) when dealing with shareholders

2. Communicating

Netwealth's objective is to be best practice in relation to disclosure. All market sensitive disclosures are first made to the Australian Stock Exchange (ASX) and immediately made available to investors on the Netwealth Website within our dedicated shareholder section. We also use a number of channels and technologies to communicate widely and promptly.

The website contains copies of all material information lodged with the ASX, all announcements, briefings and speeches made to the market or media, presentation materials, notices of meetings and copies of certain Netwealth Group Policies

Netwealth commits to facilitating shareholder participation in shareholder meetings, and to respectfully and quickly deal with shareholder enquiries. Shareholders are also able to register for electronic communications on the website. Netwealth also have a dedicated email address for any corporate sustainability related enquiries which shareholders may have: csr@netwealth.com.au.

Netwealth's website is: www.netwealth.com.au

3. Reporting

Timely and transparent financial reporting are key elements of listed company disclosure. Netwealth produces half-year and full-year financial reports and an annual report in accordance with the Corporations Act and ASX Listing Rules. Netwealth will report promptly and comply with all applicable laws, listing rules and accounting standards in its financial reporting. Netwealth will report in a way that is easy to understand and conveys the materiality of the matters discussed.

In addition to Netwealth's half-year and full-year financial reports, a quarterly report is issued which provides an update on key business metrics and platform and product developments for the period. Reporting is overseen and approved by the Market Disclosure Committee.

There are also other ASX reporting obligations required by the ASX, including key disclosures on corporate governance principles and changes in directors' shareholdings. Netwealth annually publishes its Corporate Sustainability Report, Modern Slavery Report, Workplace Gender Equality

Act Report and a Tax Transparency Report, demonstrating Netwealth's commitment to open and transparent reporting and communications with shareholders.

4. Continuous Disclosure

The laws that prohibit insider trading are an important complement to the continuous disclosure regime in ensuring that shareholders are given equal and fair access to material information about listed securities. Netwealth limits the opportunity for insider trading in its own securities through its adherence to continuous disclosure provisions and by the application of its own Dealing Rules for Netwealth employees and directors.

Netwealth has in place a Continuous Disclosure Policy which governs how it handles such disclosure matters. In addition, Netwealth has in place a Trading Policy setting out Netwealth's expectations on how its shares may be traded by employees (if applicable). Both policies are available on the Netwealth shareholder website.

5. Shareholder Meetings

Netwealth will generally not hold meetings with analysts and investors within a 'blackout' period in advance of the half-year and full-year results announcements, unless authorised by the Joint Managing Directors. The 'blackout' period for Netwealth commences from the 30th June each year (or earlier if determined by the Joint Managing Directors), until the announcement to the ASX of the full year results; and from the 31st December each year (or earlier if determined by the Joint Managing Directors), until the announcement to the market of the half-year results.

An exception to the above general rule however occurs where Netwealth has made a release to the ASX during the blackout period. This occurs with the release of Netwealth's Quarterly Update. At this time the Chief Financial Officer and Joint Managing Directors are authorised to take phone calls from investors and analysts to answer queries in relation the announcement. No additional information will be provided.

Shareholder meetings are an opportunity for shareholders and other stakeholders to hear from and put questions to the Netwealth Board, senior management and the Group's auditor. Netwealth encourages shareholders to participate and if possible, attend shareholder meetings (which for the meeting held in 2021 will be held online). Shareholders also have the opportunity to submit questions either in person or by completing the form included with the Notice of Meeting. Voting at a shareholder meeting will be conducted by electronic poll.

Questions from shareholders to the Netwealth Chairman, the Joint Managing Directors and the Company Secretaries, or the auditor may be sent via email to shareholder@netwealth.com.au or mailed to PO Box 336, South Melbourne VIC 3205, marked to the Company Secretary's attention.

Netwealth makes non-material announcements about its activities from time to time via media releases and other public alerts and posts general information by social media. Shareholders may access this information on the general website or through our social media accounts.

Where Netwealth plans to make a presentation to analysts, Netwealth will publish the presentation with the ASX prior to the presentation commencing. More information about this may be found in section 7.4 of Netwealth's Continuous Disclosure Policy.