

Shareholder Communications Statement

Netwealth Group Limited
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Netwealth Group Limited

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1.0 Introduction

1.1 Purpose and scope

Netwealth Group Limited (**Netwealth**) through its subsidiaries operates in the highly regulated superannuation and investment sectors of the financial services industry. This Shareholder Communications Statement (**Statement**) supports Netwealth's Continuous Disclosure and External Communications Policy (**Policy**) and sets out Netwealth's objectives when communicating with shareholders.

As a publicly listed company, Netwealth has obligations under the Corporations Act 2001 (**Act**) and the ASX Listing Rules to keep the market fully informed of all information which may have or could be expected to have a material effect on the price or value of its securities.

Netwealth aims to communicate concisely, accurately and in plain language with its shareholders. Netwealth recognises the need to be open, genuine and transparent (in the bounds of the ASX requirements) when dealing with shareholders and is committed to encouraging effective shareholder participation at general meetings.

1.2 Roles and responsibilities

Please refer to the Policy for the roles and responsibilities of those involved in managing the Policy and the Statement.

1.3 Definitions

The following table sets out the definitions from the Netwealth Glossary used in this Statement.

Term	Definition
ASX	The financial market operated by Australian Securities Exchange Limited.
ASX Listing Rules	Rules governing the admission of entities to the ASX, including the quotation of securities, suspension of securities from quotation and removal of entities from the ASX. They also govern disclosure and some aspects of a listed entity's conduct.
Board	The Board of Directors of Netwealth Group Limited
Investment Community	Equity analysts covering Netwealth, financial service professionals, proxy voters, shareholders of and potential investors in Netwealth and competitors
Market Sensitive Information	Any information concerning Netwealth that a reasonable person would expect to have a material effect on the price or value of Netwealth's securities.
Notice of Meeting	Written notice of a members' (shareholders) meeting provided to all members' (shareholders) of Netwealth in accordance with the Corporations Act and Netwealth's Constitution.

2.0 Market disclosure

Netwealth's objective is to maintain best practice in relation to continuous disclosure. Any disclosures made to the market are in accordance with the ASX Listing Rules and the Corporations Act. All market sensitive disclosures are first released to the ASX and are then immediately made available to shareholders on Netwealth's website. Disclosures made by Netwealth are available to shareholders through the following channels:

- Netwealth website within our dedicated 'shareholder' section;
- Under the 'Company Announcements' section of the ASX website; and
- By post or electronic notification (where shareholders have provided the share registry with their details and elect to be notified of Netwealth's ASX announcements).

The ASX ticker code for Netwealth is 'NWL'.

3.0 Communication methods

Netwealth uses a number of channels and technologies to communicate widely and promptly with shareholders, including:

- Releases to the ASX in accordance with continuous disclosure obligations;
- Media releases;
- Investor presentations;
- Netwealth's website;
- Netwealth's annual, half yearly, quarterly trading updates and corporate sustainability reports; and
- Notice of the Annual General Meeting.

Other methods of communication available to shareholders and other stakeholders include: telephone, mail, email and social media.

Shareholders can register for electronic communications and choose their communication preference on our website <https://www.netwealth.com.au/web/about-netwealth/shareholders/>. Shareholders are also able to provide any feedback or enquiries via email to shareholder@netwealth.com.au. Shareholders who do not have access to the internet can contact Netwealth using the following details:

Address Attn: Company Secretary
Netwealth Group Limited
PO Box 336
South Melbourne VIC 3205
Telephone: 1800 888 223

Netwealth has a dedicated email address for any corporate sustainability related enquiries, csr@netwealth.com.au. Shareholders are encouraged to provide feedback.

4.0 Financial reporting

Netwealth is committed to providing shareholders and the financial markets with transparent, timely and accessible financial reporting that serves the informational needs of shareholders and the Investment Community.

Netwealth produces an interim and an annual report in accordance with the Corporations Act and ASX Listing Rules. Netwealth's financial reporting is undertaken promptly and in compliance with all applicable laws, listing rules and accounting standards. It is important to Netwealth that its financial

reports are easy for shareholders to understand and convey the materiality of the matters discussed.

Netwealth also publishes quarterly business updates on key performance metrics, material business updates, and outlook commentary between formal reporting periods. Reporting is overseen by the Chief Financial Officer (CFO) and Chief Executive Officer and Managing Director (CEO) and approved by the Board.

5.0 Corporate governance

Netwealth complies with other required reporting and corporate governance obligations, including key disclosures on corporate governance principles and changes in directors' shareholdings as required by the ASX. This is communicated on the Netwealth website, www.netwealth.com.au.

Netwealth's website includes the following information:

- Announcements lodged with the ASX;
- the half-yearly and yearly results announcements;
- the Annual Report and Notice of Annual General Meeting;
- share price information and dividend history;
- the Corporate Sustainability Report;
- the Corporate Governance Statement;
- information about Netwealth's Board;
- the Constitution;
- Board and Committee charters;
- Tax Transparency report;
- other Netwealth policies, statements and reports that are likely to be of interest to shareholders and other stakeholders; and
- general information on Netwealth and its activities.

6.0 Continuous disclosure

Netwealth understands the importance of giving shareholders equal and fair access to material information about listed securities. The Policy governs how Netwealth handles such disclosure matters, including approving disclosures.

Netwealth mitigates insider trading risk through strict adherence to continuous disclosure obligations and maintains a Trading Policy that governs how directors and employees may trade in Netwealth securities, setting clear expectations and trading restrictions. Both policies are available on the Netwealth shareholder website, www.netwealth.com.au/shareholders.

7.0 Shareholder meetings

Netwealth encourages effective shareholder participation at shareholder meetings and understands the importance of these meetings as the primary forum for shareholder engagement. Netwealth encourages shareholders to participate and, if possible, attend shareholder meetings. Shareholder meetings comply with the Corporations Act and ASX Listing Rules.

7.1 Date and location of shareholder meetings

Netwealth usually holds its Annual General Meeting in October or November each year. The specific details of each meeting and explanatory materials will be provided to shareholders via both the relevant Notice of Meeting (released on the ASX) and on Netwealth's website. This information will be

presented clearly and concisely so it is easy for shareholders to understand.

7.2 Shareholder questions

Netwealth encourages shareholders to ask questions of the Netwealth Board, Executives, and the external auditor at the Annual General Meeting.

Questions from shareholders to the Netwealth Chair, the CEO, CFO, the Company Secretary or the external auditor may be sent as follows:

Email: shareholder@netwealth.com.au

Post: Attn: Company Secretary
PO Box 336
South Melbourne VIC 3205

7.3 Shareholder voting

Voting at a shareholder meeting will be conducted by way of a poll. Shareholders can vote on the resolutions put forward by:

- (a) attending the meeting and voting in person
- (b) voting online at least 48 hours before the meeting
- (c) Lodging a voting form to cast a direct vote or appoint a proxy.

Shareholders may attend a shareholder meeting in person or by proxy, representative or attorney. A proxy form will accompany the Notice of Meeting. The results of the meeting are released to the ASX.

8.0 Media releases

Netwealth makes non-material announcements about its activities from time to time via media releases and other public alerts including by social media. Shareholders may access this information on the Netwealth website or through our social media accounts.

9.0 Investment Community briefings

Netwealth conducts open briefing sessions, typically following the release of financial results or other material announcements. These sessions are limited to discussion of information already disclosed to the ASX, with no additional material information provided. Netwealth provides advance notice of all open briefings through ASX announcements and website publications, with presentation materials lodged with the ASX and published on Netwealth's website prior to commencement.

Netwealth shall not conduct one-on-one briefings with investment community representatives during blackout periods (being the period from the end of a reporting period until the release of financial results). Exceptions to this prohibition require prior CEO approval, and any permitted meetings during blackout periods must strictly avoid discussion of financial or material information that may constitute a breach of continuous disclosure requirements.

An exception to the blackout period restrictions applies when Netwealth makes an ASX announcement during such periods, such as the quarterly business updates released in January and

July. Following these announcements, the CFO and CEO are authorised to participate in investor calls to respond to queries relating specifically to the published information, provided no additional material information is disclosed.