

Shareholder Communications Statement

Netwealth Group Limited

ABN 84 620 145 404

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Melbourne VIC 3000

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1.0 Document overview

The Shareholder Communications Statement (**the Statement**) sets out the objectives for Netwealth Group Limited (ABN 84 620 145 404) (**Netwealth**) when communicating with shareholders. As a publicly listed company, Netwealth has obligations under the Corporations Act 2001 (Cth) and the Australian Securities Exchange (ASX) Listing Rules to keep the market fully informed of all information which may have or could be expected to have a material effect on the price or value of its securities.

Netwealth aims to communicate concisely, accurately and in plain language with its shareholders. Netwealth recognises the need to be open, genuine and transparent (in the bounds of the ASX requirements) when dealing with shareholders and is committed to encouraging effective shareholder participation at general meetings.

2.0 Market disclosure

Netwealth's objective is to maintain best practice in relation to continuous disclosure. Any disclosures made to the market are in accordance with the ASX Listing Rules and the *Corporations Act 2001* (Cth). All market sensitive disclosures are first released to the ASX and are then immediately made available to shareholders on Netwealth's website. Disclosures made by Netwealth are available to shareholders through the following channels:

- Netwealth website within our dedicated 'shareholder' section;
- Under the 'Company Announcements' section of the ASX website; and
- By post or electronic notification (where shareholders have provided the share registry with their details and elect to be notified of Netwealth's ASX announcements).

The ASX code for Netwealth is 'NWL'.

3.0 Communication methods

Netwealth uses a number of channels and technologies to communicate widely and promptly with shareholders, including:

- Releases to the ASX in accordance with continuous disclosure obligations;
- Media releases;
- Investor presentations;
- Netwealth's website;
- Netwealth's annual, half yearly and corporate sustainability reports; and
- Notice of the Annual General Meeting.

Other methods of communication available to shareholders and other stakeholders include: telephone, mail, email and social media.

Shareholders can register for electronic communications and choose their communication preference on our website, www.netwealth.com.au/shareholders. Shareholders are also able to send through any feedback or enquiries via email to shareholder@netwealth.com.au. Shareholders who do not have access to the internet can contact Netwealth using the following details:

Address Attn: Company Secretary
Netwealth Group Limited
PO Box 336
South Melbourne VIC 3205

Telephone: 1800 888 223

Netwealth has a dedicated email address for any corporate sustainability related enquiries, csr@netwealth.com.au. Shareholders are encouraged to provide feedback.

4.0 Financial reporting

Netwealth is committed to providing shareholders and the financial markets with transparent, timely and comprehensible financial reporting.

Netwealth produces half-year and full-year financial reports and an annual report in accordance with the Corporations Act and ASX Listing Rules. Netwealth's financial reporting is undertaken promptly and in compliance with all applicable laws, listing rules and accounting standards. It is important to Netwealth that its financial reports are easy for shareholders to understand and convey the materiality of the matters discussed.

In addition to Netwealth's half-year and full-year financial reports, a quarterly report is also issued which provides an update on key business metrics and significant platform and product developments for the period. Reporting is overseen by the Chief Financial Officer (CFO) and Chief Executive Officer & Managing Director (CEO) and approved by the Board of Netwealth.

5.0 Corporate governance

Netwealth complies with other required reporting and corporate governance obligations, including key disclosures on corporate governance principles and changes in directors' shareholdings as required by the ASX. This is communicated on the Netwealth website, www.netwealth.com.au.

Netwealth's website includes the following information:

- Announcements lodged with the ASX;
- the half-yearly and yearly results announcements;
- the Annual Report and Notice of Annual General Meeting;
- share price information and dividend history;
- the Corporate Sustainability Report;
- Netwealth's Corporate Governance Statement;
- information about Netwealth's Directors;
- the Constitution;
- Board and Committee charters;
- Tax Transparency report;
- other Company policies, statements and reports that are likely to be of interest to shareholder and other stakeholders, and
- general information on Netwealth and its activities.

6.0 Continuous disclosure

Netwealth understands the importance of giving shareholders equal and fair access to material information about listed securities. Netwealth limits the opportunity for insider trading in its own securities through its adherence to continuous disclosure provisions and by the application of its own trading rules for Netwealth employees and directors.

Netwealth has in place a Continuous Disclosure Policy which governs how it handles such disclosure matters, including approving disclosures. In addition, Netwealth has in place an

internal Trading Policy setting out Netwealth's expectations on how its shares may be traded by employees (if applicable). Both policies are available on the Netwealth shareholder website, www.netwealth.com.au/shareholders.

7.0 Shareholder meetings

Netwealth encourages effective shareholder participation at shareholder meetings and understands the importance of these meetings as the primary forum for shareholder engagement. Netwealth encourages shareholders to participate and, if possible, attend shareholder meetings. Shareholder meetings will be compliant with the Corporations Act and ASX Listing Rules.

7.1 Date and location of shareholder meetings

Netwealth usually holds its Annual General Meeting in October or November each year. The specific details of each meeting and explanatory materials will be provided to shareholders via both the relevant Notice of Meeting and on Netwealth's website. This information will be presented clearly and concisely so it is easy for shareholders to understand.

7.2 Shareholder questions

Netwealth encourages shareholders to ask questions of the Netwealth Board, senior management, and the Group's auditor at shareholder meetings.

Questions from shareholders to the Netwealth Chairman, the CEO, the Executive Director, the Company Secretaries or the auditor may be sent as follows:

Email: shareholder@netwealth.com.au

Post: Attn: Company Secretary
PO Box 336
South Melbourne VIC 3205

7.3 Shareholder voting

Voting at a shareholder meeting will be conducted by electronic poll. Shareholders may attend a shareholder meeting in person or by proxy, representative or attorney. A proxy form will accompany the Notice of Meeting.

8.0 Media releases

Netwealth makes non-material announcements about its activities from time to time via media releases and other public alerts, and posts general information by social media. Shareholders may access this information on the Netwealth website or through our social media accounts.

9.0 Analyst & investor briefings

Netwealth conducts analyst and investor briefings following the announcement of the half-year and full-year results to the ASX, and at any other time as deemed appropriate by the Board. Where Netwealth plans to make a presentation to analysts or investors which provides new information potentially market sensitive, Netwealth will publish the presentation with the ASX

prior to the presentation commencing. More information about this may be found in section 7.4 of Netwealth's Continuous Disclosure Policy available on the Netwealth website.

Netwealth will not hold meetings with analysts and investors within a 'blackout' period in advance of the half-year and full-year results announcements, unless authorised by the CEO. The 'blackout' period for Netwealth commences from 30 June each year (or earlier if determined by the CEO), until the announcement to the ASX of the full year results; and from the 31 December each year (or earlier if determined by the CEO), until the announcement to the market of the half-year results.

An exception to the above general rule however occurs where Netwealth has made a release to the ASX during the blackout period. An example of this is the release of Netwealth's Quarterly Update in January and July. At this time the CFO and CEO are authorised to take phone calls from investors and analysts to answer queries in relation the announcement. No additional information will be provided.